

Quick Fix “Terms and Conditions”

This Agreement describes the terms and conditions applicable to your use of services provided by Quick Fix. If you have any questions regarding this Agreement, you may contact us at 618-233-0849. Quick Fix reserves the right to amend “terms and conditions” as may be required by upgrades or changes to City, County, State or National codes as amended by date as designated in the upgrades.

1. **GENERAL.** Customer has requested that Quick Fix provide repairs, remodeling, renovations, maintenance, painting or other home repair services described in the project scope of work included either on a Quick Fix “Work Order / Invoice” form or written proposal provided by Quick Fix for the clients review and approval prior to the beginning of work.
2. **LIMITED SERVICE WARRANTY.** Quick Fix warrants that any services performed under the described scope of work will be free from defects in workmanship for a period of one (1) year from date of completion of the work excluding warranty of client provided materials or damages caused by outside actions beyond the control of Quick Fix such as weather, storms, floods or the actions of other parties or the customer. All materials provided by Quick Fix are subject to the manufactured warranty as identified at time of purchase. Quick Fix reserves the right to repair or replace defective items as determined by Quick Fix with all repairs completed during normal working hours. Should a problem arise with a Quick Fix service, the client is responsible to bring the problem to Quick Fix to address in a timely manner. After 30 calendar days warranty is extended at the discretion of Quick Fix.
3. **QUICK FIX SERVICES.** At Quick Fix, we are committed to making your total Quick Fix experience positive one. Most services are provided by Quick Fix are provided by Quick Fix employees that meet the State of Illinois Classification Act including providing Workman’s Compensation and Liability Insurance on all employees and services provided. There are specialized services such as debris disposal, plumbing re-pipes, brick or masonry and concrete pours depending on the size of the scope of work that may require special equipment or licensing that Quick Fix reserves the right to subcontract out as may be required for the scope of work provided on the project. All costs for this work will be included in the project price or identified up front for the client to work directly with the subcontractor for payment of the services provided.
4. **GENERAL PROVISIONS.** You agree to indemnify Quick Fix, its owners, agents, employees and representatives and hold each harmless from any or all claims including attorney’s fees, made by any third party due to or arising from your use of Quick Fix services or violations of terms and conditions. Any action or dispute arising from the completed services is limited to the amount of money collected for the completed service and subject to local courts of St. Clair County Illinois with all legal fess for either party the responsibility of the customer to pay.
5. **CUSTOMER RESPONSIBILTY.** You are responsible to provide access to the work area during normal working hours with a responsible party on site at the time of service should unknown conditions be encountered that need to be addressed prior to completion of the proposed work. You are responsible for any materials that you purchase to be on site at the beginning of the project or picked up as work progresses to prevent down time by Quick Fix in completing the project.
6. **CUSTOMER PAYMENTS.** Payments as identified in the scope of work can be made by cash, check or credit card and must be made as specified prior to the beginning of work. Payment has not been completed until funds are transferred from the customer account to Quick Fix regardless of the method of payment with the client subject to additional fees for return checks, declined credit card payments or non-payment at the completion of the proposed work. These fees will be assessed as received and added to the proposed amount for payment in full by the client. Quick Fix reserves the right to apply a Mechanics Lien to the property where the work was completed should an open balance or collection of a returned or declined payment extend beyond 30 calendar days from date of completed work. All costs to apply and remove the Lien per State of Illinois Mechanic’s Lien Laws will be added to the balance due for the proposed work.
7. **COUPONS.** Coupons must be validated prior to the beginning of service work. Discount coupons for Handyman labor DO NOT APPLY to electrical, plumbing, heating or cooling repairs, painting or remodeling projects. The base rate for all discounts is \$60.00 per hour excluding materials or sub-contractor costs. Fuel surcharges and evaluation fees are not subject to discounts or coupons.